2635 Miller Ranch Rd. #101
Pearland, TX 77584
713-340-3088

To return or exchange , please follow these steps:

- **Returned items must be sent to the address above, unworn & unwashed and received within 30 days of the date of purchase.**
- **Seasonal items: SEE WEBSITE for return policy on seasonal items. Restocking fees and time limits are strictly adhered to on seasonal item returns**
- Please inspect items & report any defects within **5 days** of delivery so we can get it corrected for you, please do not ship it back without contacting us first.
- We cannot be responsible for returns that are not received, please track and insure your returned package.
- We do not refund S&H charges for returned packages or original S&H charges (for defective items, see above).
- **LOCAL PICKUPS** may return an item at our office.
- **Refunds will not be given for items returned that do not adhere to our return policy; customer is responsible for shipping or picking up the item if the return does not adhere to our return policy.**
- For our complete return policy, please visit: thehairbowcompany.com/returns.html

1. Contact Info

Website Invoice #: THBC- **Name**: **Phone**: ( )

Email: **Shipping Address:**

2. Return Items (if more than 5 use back of paper)

Item No.	Color	Qty.	Description	Reason Code	Return or Exchange
					R E
					R E
					R E
					R E
					R E

Please circle your preference: Refund original form of payment Issue Store Credit Exchange

3. Reason Codes for Return/Exchange:

1	Item does not fit.
2	Quality issues
3	No longer needed
4	Different than looked online
5	Wrong item sent.
6	Other

4. Replacement Items

Item No.	Color	Size	Qty.	Description	Price

***1 exchange per order. Exchanges for items of equal value are free under 13oz. Additional shipping charges apply over 13oz.**

Signature: _____ **Date:** **(indicating you have read & understand our return policy)**

Thank you for shopping at The Hair Bow Company.